



Gold Kidney Health Plan

AANEEL CONNECT MEMBER PORTAL USER MANUAL

24/12/2025

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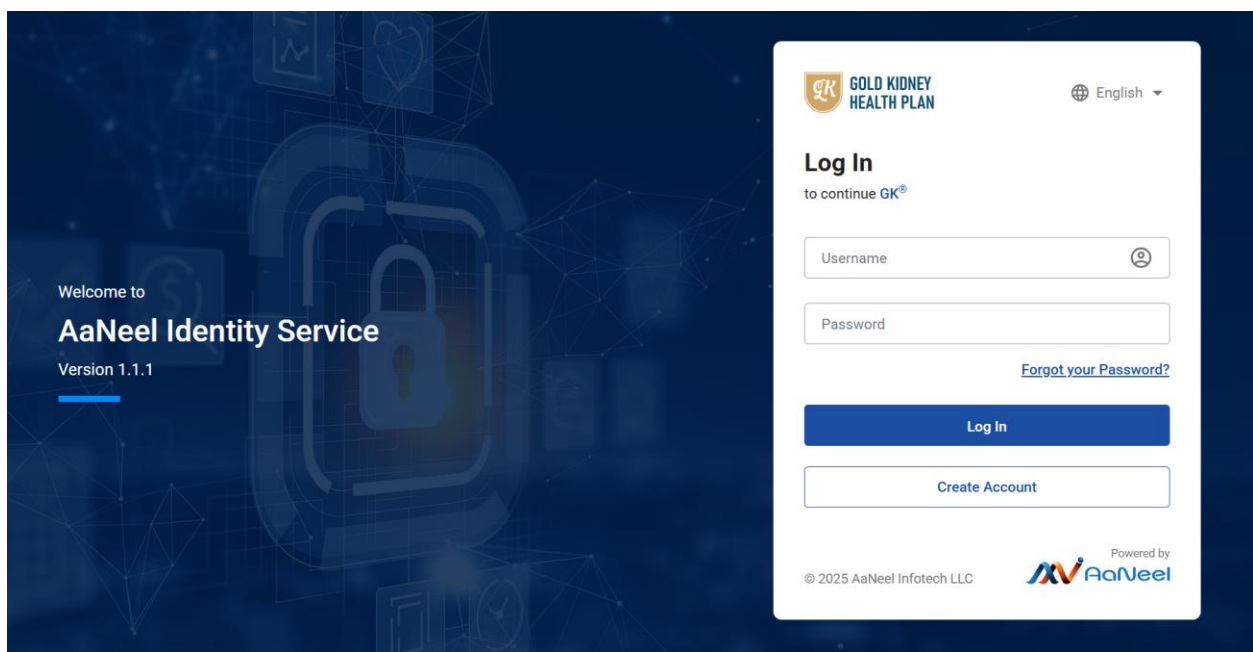
OVERVIEW

URL - <https://goldkidney.aaneelconnect.com/>

This guide is designed to help you understand and easily navigate the GK Patient Portal. Whether you're checking on claims, reviewing your care plan, or contacting support, this manual provides clear steps with supportive explanation

1.	Login Page and Create Account
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A. Login Page



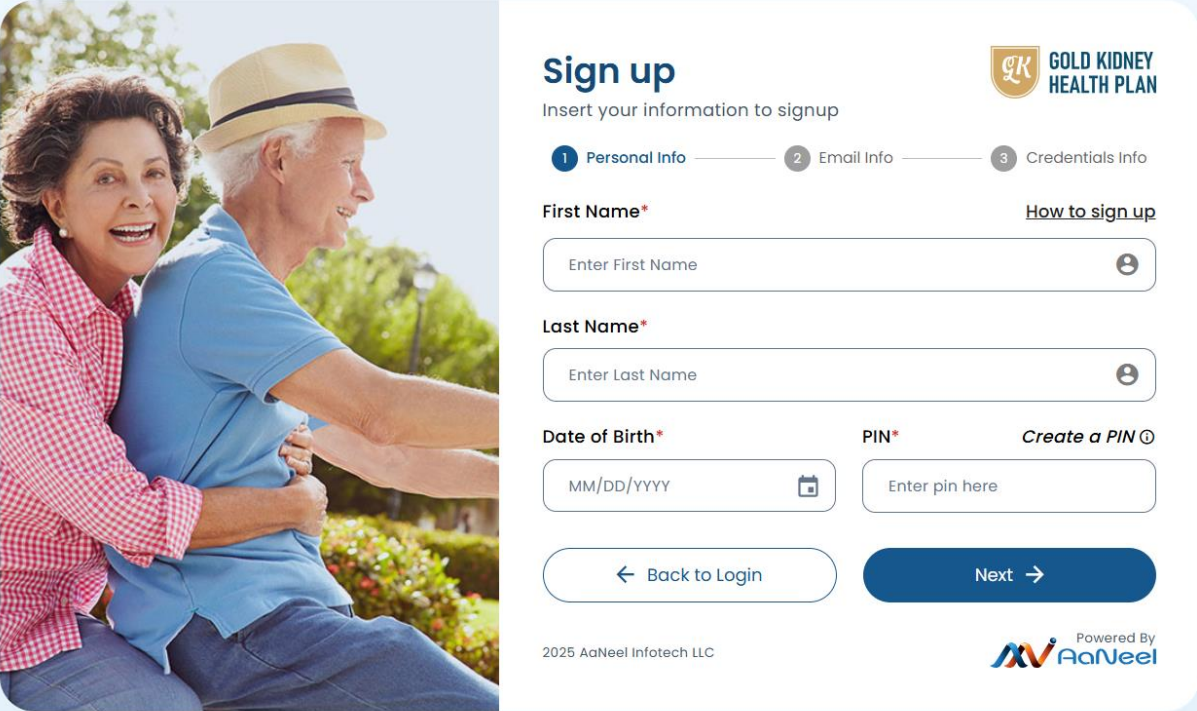
When you visit the AaNeel Connect login page, you'll see a few options to help you sign in or create a new account. Here's how each option works:

1. **Username**
Enter the username you chose when you created your account.
2. **Password**
Type in the password you selected during account setup.
3. **Forgot Your Password?**
If you can't remember your password, click this link(Forgot your Password)
You'll be asked to enter your username, and a password reset link will be sent to the email address you used when registering.
4. **Log In**
Click this button to securely access your AaNeel Connect portal.

5. Create Account

Don't have an account yet? Click on **Create Account** to begin the registration process. You'll be taken to a new screen where you can set up your account.

B. Create Account




To sign up for an account, you'll be guided through a few simple steps:

1. Personal Info

Enter your **First Name**, **Last Name**, **Date of Birth (DOB)**, and **PIN**.

- *What is a PIN?*

It's a combination of your **Member ID** (from your insurance card) and the **last 4 digits of your Medicare ID**.

 **Note:** You won't be able to continue to the next step without a valid PIN. To generate pin and if stuck while creating account, click on **How to sign up**, a detailed document will be open into next tab along with that you can download to your system, which helps as guide for further steps, also by clicking on create PIN, where a sample image and instructions to create pin will be displayed

a) Need to move to the next tab (Email Infor Tab).

* For PIN, please enter **full Member ID Number** on your insurance card and **last 4 digits of Medicare ID Number** on your Medicare card. ✕
Eg., For Member ID **P1234567801** and Medicare ID **TEG4-TE5-MK74**, PIN would be **P1234567801MK74**

Member ID Card

Name
Marguerite Summers

Member ID
P1234567801

Full Member ID Number

MEDICARE HEALTH INSURANCE

Name/Nombre
MARGUERITE SUMMERS

Medicare Number/Numero de medicare
1EG4-TE5-MK74

Last 4 Digit of Medicare ID Number


PIN*

P1234567801 MK74

2. Email Info

Enter your email address and click the **Send OTP** button.

An OTP (One-Time Password) will be sent to your email. Enter it to proceed.



Sign up


Insert your information to signup

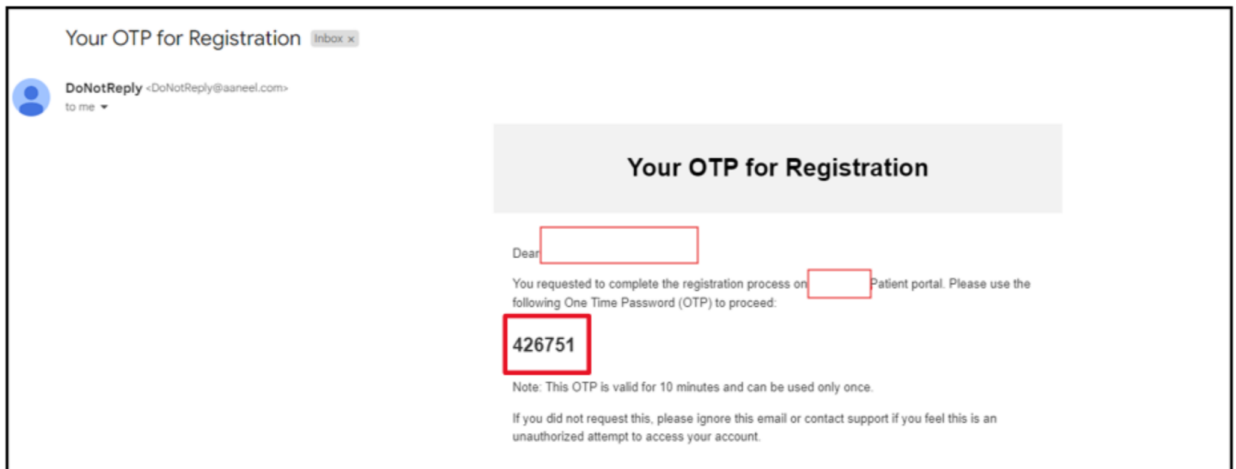
✓ Personal Info 2 Email Info 3 Credentials Info

Email*

Enter the code we just emailed you*

2025 AaNeel Infotech LLC

Powered By  AaNeel



3. Credentials Info

Create your **Username** and **Password**. These will be used to log in to the portal.

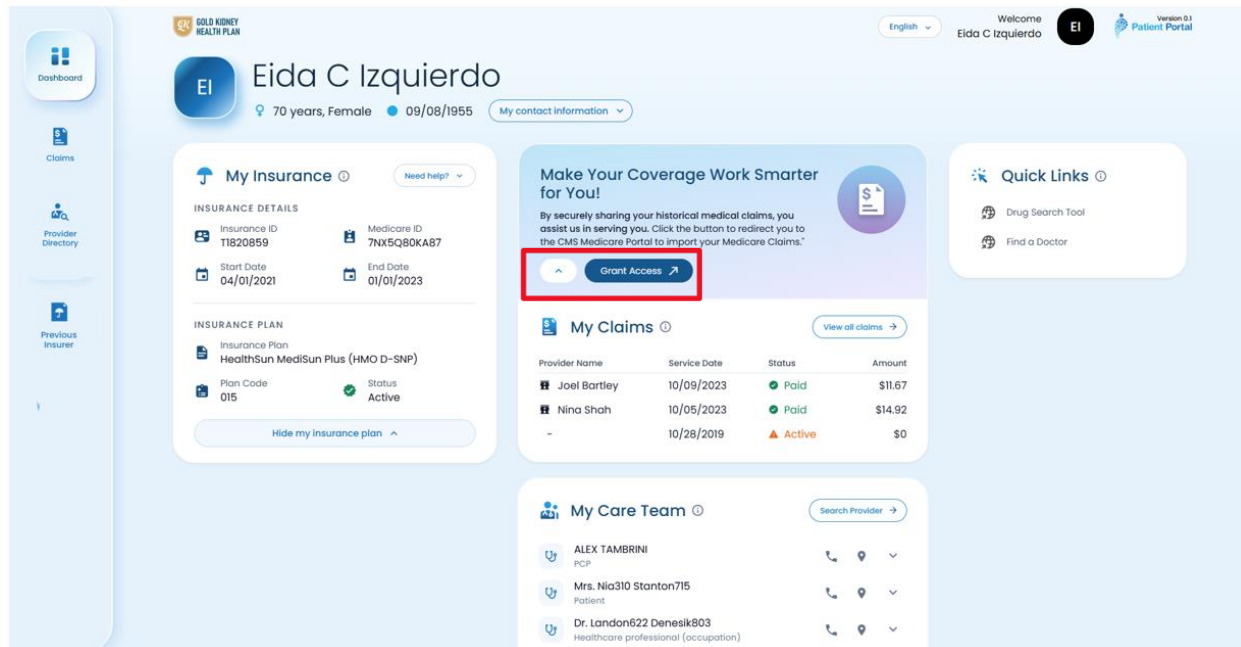
A screenshot of a "Sign up" page for the "GOLD KIDNEY HEALTH PLAN". On the left is a photo of an elderly couple. The right side contains a registration form. At the top right is the "GK GOLD KIDNEY HEALTH PLAN" logo. Below it is a progress bar with three steps: "Personal Info" (checked), "Email Info" (checked), and "Credentials Info" (active). The form has three main sections: "User Name*" with a text input field labeled "Enter User Name"; "Password*" with a text input field labeled "Enter Password"; and "Confirm Password*" with a text input field labeled "Confirm Password". Below these is a checkbox: "By signing up, you agree to our [Privacy Policy](#) and [Terms of Service](#)." At the bottom are two buttons: "Back" and "Finish". The footer includes "© 2025 AaNeel Infotech LLC" and the "AaNeel" logo with the text "Powered By".

- Click **Sign Up** to complete your registration.

Upon successful account creation, the system redirects you to the login page. Login with just created user name and password in below screen

2.

Main Page and Medicare Login to connect all claims with AaNeel Connect Portal



Once you've logged in, you'll arrive at the **Dashboard** — your main homepage inside the AaNeel Connect portal.

Key Sections:


1. Tabs

The **Dashboard tab** is selected by default. You can also switch to other tabs explained below.

2. Member Details

See a summary of your personal info:

- Name, DOB, Age
- **My Contact Information** –This section contains user phone number, email and physical address and option to update these details by contacting your insurance provider
- Insurance details
- Language Drop down (you can switch from English to Spanish)
- Recent claims
- Quick Links
- My Care team
- Option to **import historical claims**



Eida C Izquierdo

70 years, Female 09/08/1955

My contact information

My Insurance

Need help?

INSURANCE DETAILS

Insurance ID T1820859	Medicare ID 7NX5Q80KA87
Start Date 04/01/2021	End Date 01/01/2023

INSURANCE PLAN

Insurance Plan HealthSun MediSun Plus (HMO D-SNP)	Plan Code 015	Status Active
--	------------------	------------------

Hide my insurance plan

Your Contact Information

Primary Phone
(786) 427-3081

Email Address
aaneel003.testuser@yopmail.com

My Address
11401 SW 245th St, Homestead, FL - 330324665, USA

To update your personal information, please call us on below contact number

(844) 294-6535 (TTY: 711)


10/28/2019

Member Coverage

View your coverage details like:

- Medicare ID, Insurance ID, **Plan Name**, **Plan Code**, **Plan Start and End Date**, and **Status**

My Claims : This section shows a snapshot of your latest claims, including provider name, service date, status (such as Paid or Active), and amount. Click View all claims to see the full claims list.



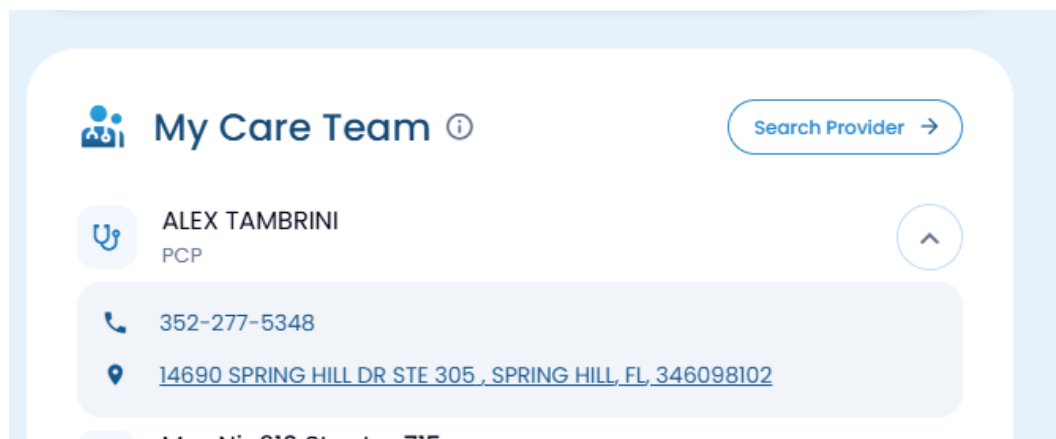
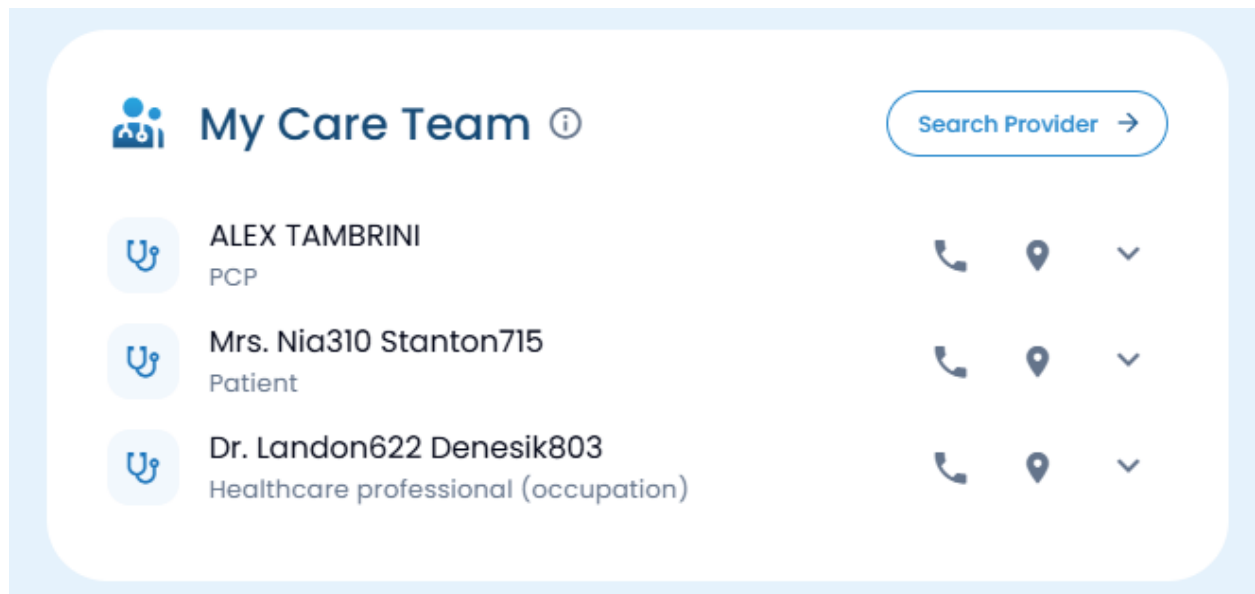
My Claims

View all claims

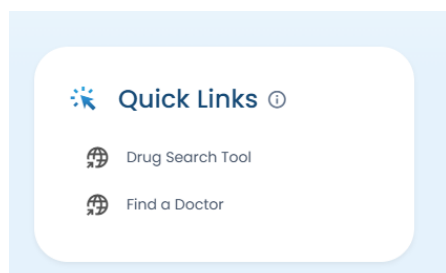
Provider Name	Service Date	Status	Amount
Joel Bartley	10/09/2023	Paid	\$11.67
Nina Shah	10/05/2023	Paid	\$14.92
-	10/28/2019	Active	\$0

My Care Team: Here you can see the key providers involved in your care, such as your PCP and other professionals. Use the icons to call, message, or view more details for each Provider,

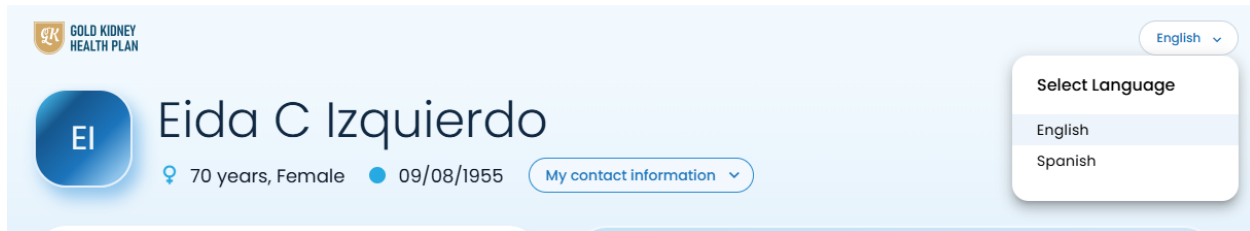
Click on Search Provider to view his exact location and distance from your place, along with mail and phone number option, where you need to search the same Provider



Quick Links : This panel gives you one-click access to common tools like the Drug Search Tool and Find a Doctor,



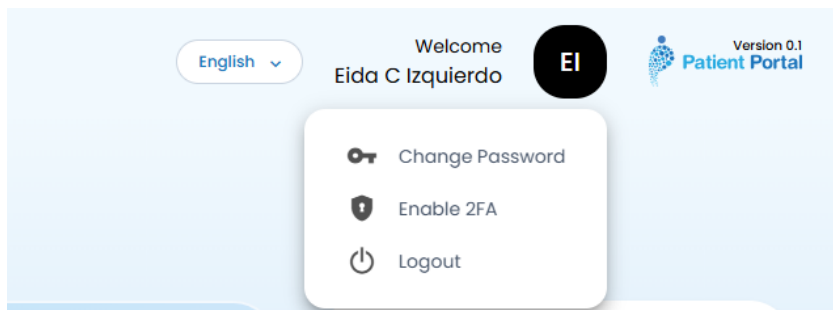
Language: You can switch the entire portal with your preferred language, listed below



Member Account Settings (Dropdown in Top Right)

Click your name in the top right to see:

- Change Password
- Enable 2FA (Two-Factor Authentication)
- Logout



Connect to Medicare

Want to see all your **Medicare claims**? follow these steps:

1. Click the **Grant Access** slider.



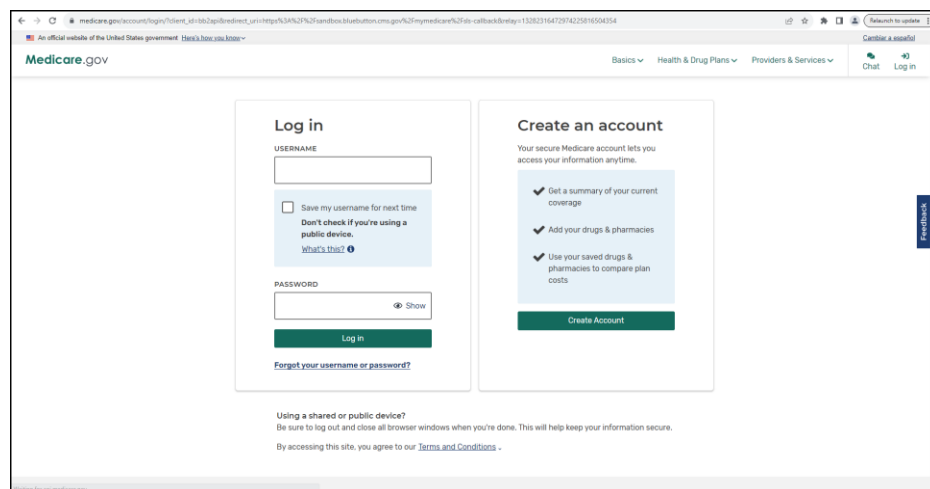
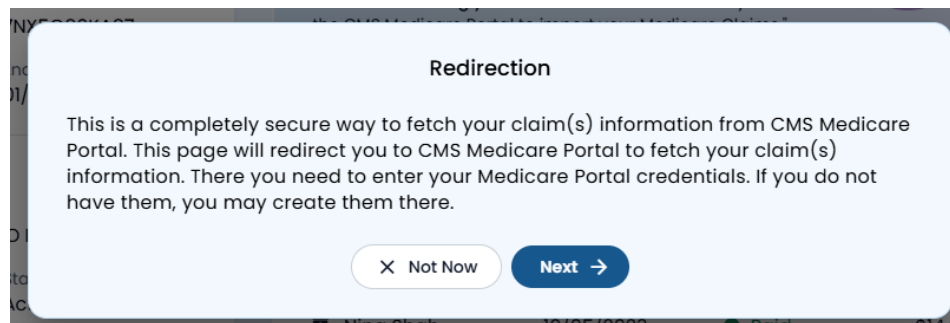
2. A confirmation pop-up will appear — click **Continue** to be redirected to the Medicare login page.

- Log in using your **Medicare credentials** and **give consent** to connect your claims.
- Once connect is established, Last sync date will be appearing, with connect date in MM/DD/YYYY format



- Once connected, your Medicare claims will appear in the **Claims** section.
- 📌 Tip: Use the **Source = CMS** filter to view only Medicare claims.

a)



- b) Post clicking on Next button, you will be routed to Medicare page where you Needs to login and give consent for Previous claim data access

Medicare.gov

Connect your Medicare claims data to AaNeel HealthPlan?


If you connect, AaNeel HealthPlan will have access to information about you:


- Doctor visits
- Hospital visits
- Prescription medications


You can also grant access to your:

☒ **Personal Information**
Your name, address, date of birth, race, and sex

Uncheck to block access to personal information.

 Learn more about how AaNeel HealthPlan uses your data in their [Privacy Policy](#) and [Terms and Conditions](#).

 AaNeel HealthPlan will have access to your data for 13 months, until July 25, 2026.

 To stop sharing your information with AaNeel HealthPlan, visit your [Medicare.gov](#) account or call 1-800-633-4227.

- c) All the claims' details will be shown in the claim section, where you need to filter with the Source - CMS

• 5.1 Member/User can Remove or Revoke CMS access as below:

If you want to disconnect to your Medicare account:

- Click on Revoke Access button
- A pop-up will appear to confirm.
- Once confirmed, CMS access will be removed.
- Last Sync data will be disappeared as consent is revoked

Confirmation

You are about to deny access to your Previous Insurer Data **CMS**. The application will no longer be able to access patient data, including claims, encounters, and other related information. You can reverse this decision easily by re-enabling access later.

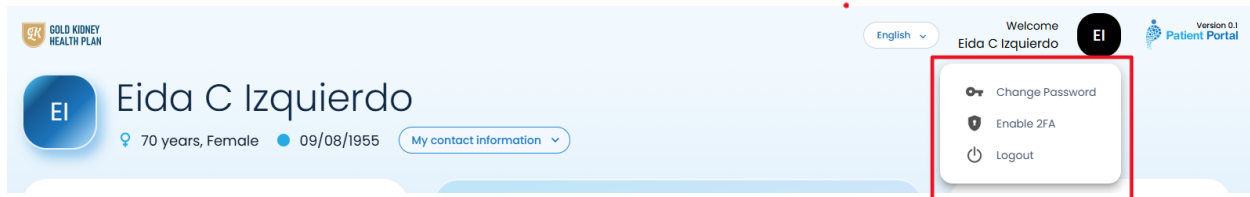
Are you sure you want to deny access now?

• 5.2 Member Account Setting (with Dropdown)

In the top-right corner of the screen, click on your **username icon** to view account options.

The following options will be available in the dropdown:

- **Change Password**
- **Enable 2FA**
- **Logout**



1. **Change Password** - When you click on Change Password, you will be redirected to change password page, as show below.

Update your password, Post Update, a Confirmation message will be displayed, that password is updated and you will be logged out of portal, to re login with your new credentials

The screenshot shows the 'Change Password' form. At the top, it says 'Change Password'. Below this, the 'User ID' is displayed as 'Justin R Clark' with a redacted portion. The form has three input fields: 'Old Password' with the placeholder 'Enter your old password', 'New Password' with the placeholder 'Enter your new password' and an eye icon to toggle visibility, and 'Confirm New Password' with the placeholder 'Confirm your new password' and an eye icon. A blue 'Change Password' button is located below the input fields.

Conformation Message ---which updates you that password is changed now.

The screenshot shows the 'Change Password' form after a successful update. A green success message banner at the top reads: 'Password changed successfully! Please log in again with your new credentials.' Below the banner, the 'User ID' is 'Justin R Clark'. The 'Old Password' field contains 'Admin@4545'. The 'New Password' and 'Confirm New Password' fields are masked with asterisks. A blue 'Change Password' button is still visible at the bottom.

2. **Enable 2FA** - 2FA is Two Factor Authentication, which allows you to add an extra layer of security to your account by enabling two-factor authentication. When you click on it ,redirects to the below page, where you have 3 options for 2FA :

Profile

Manage your account

Change your account settings

 Profile

 Password

 Two-factor authentication

Two-factor authentication (2FA)

Enable two-factor authentication for your account


☐ I agree to 2FA Enrollment Permanence
(After opting in, there's no way to opt out)


- ☐ SMS Authentication
- ☐ FIDO key Authentication
- ☐ Authenticator App
- ☐ SMS Authentication
- ☐ FIDO key Authentication
- ☐ Authenticator App


a) **SMS Authentication** - US Mobile Number is required for this

Manage your account

Change your account settings

 Profile

 Password

 Two-factor authentication

Two-factor authentication (2FA)

Enable two-factor authentication for your account

Country code

+1 - USA

Phone number

(xxx) xxx-xxxx

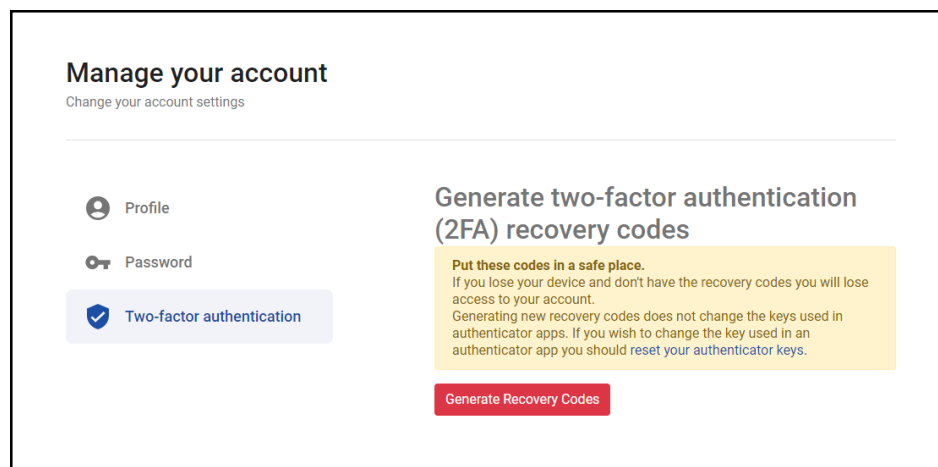
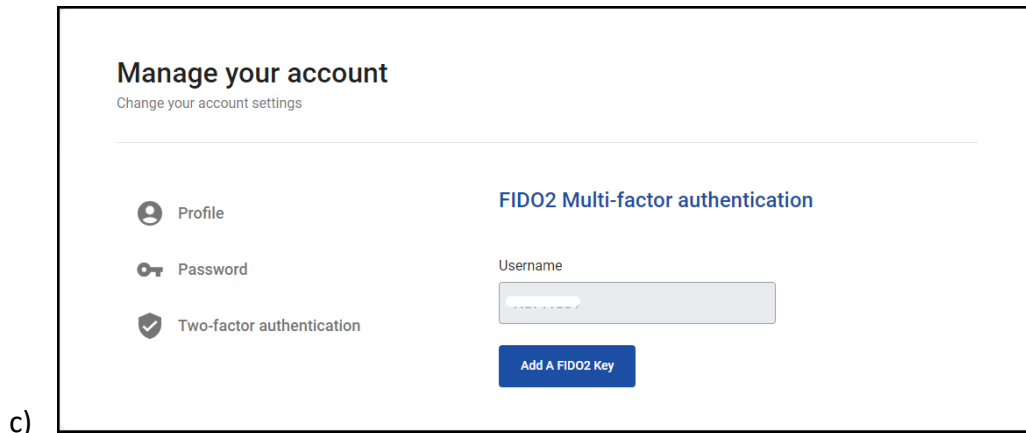
Send Verification Code

b) **FIDO Key Authentication** –

FIDO Key Authentication allows you to log in securely using your **device-based verification**, such as a **PIN or fingerprint**, instead of entering a password every time.

- Once you register for this option, you can use:

- A **device PIN** (for example, Windows or Microsoft PIN)
- **Fingerprint or biometric login** (if supported by your device)
- This works on devices that support FIDO authentication, such as **Windows, Google-supported devices, and other compatible platforms.**



d) **Authenticator App –**

You can also secure your account using an **Authenticator App**, such as **Microsoft Authenticator** or **Google Authenticator**.

- To set this up:
- Open your preferred Authenticator App on your mobile device.
- **Scan the QR code** displayed on the screen
(or manually enter the setup code if scanning is not possible).
- The app will generate a **6-digit verification code**.
- Enter this code in the **Verification Code** box to complete setup.

- Once configured, the Authenticator App will generate a new code each time you log in, which you will need to enter to access the **AaNeel Connect Portal**.

As shown in the below screenshots certain codes will be generated to use in case of authenticator app is not accessible.

The screenshot shows the 'Manage your account' page with the 'Two-factor authentication' option selected. The 'Configure authenticator app' section provides instructions for setting up a two-factor authenticator app. It includes a QR code and a verification code input field.

Manage your account
Change your account settings

Configure authenticator app
To use an authenticator app go through the following steps:

1. Download a two-factor authenticator app like Microsoft Authenticator for Windows Phone, Android and iOS or Google Authenticator for Android and iOS or Okta Verify app for Android and iOS.
2. Scan the QR Code or enter this key
henu qdwd o7bj isjm o4yo thiz 2ayk 7pam
into your two factor authenticator app. Spaces and casing do not matter.

To enable QR code generation please read our [documentation](#).

3. Once you have scanned the QR code or input the key above, your two factor authentication app will provide you with a unique code. Enter the code in the confirmation box below.

Verification code

Verify

The screenshot shows the 'Manage your account' page with the 'Two-factor authentication' option selected. The 'Recovery codes' section displays a list of recovery codes that can be used to access the account if the authenticator app is not accessible.

Manage your account
Change your account settings

Recovery codes

Put these codes in a safe place.
If you lose your device and don't have the recovery codes you will lose access to your account.


1ff1579c c15b0025
3b2bef27 bcdafe55
8f1b52cc 093ea9c1
fe63ddb0 4eaf96ad
543a47c1 d393d4bf

3. **Logout** - Click to securely log out of the AaNeel Connect portal.

3. Claims Tab

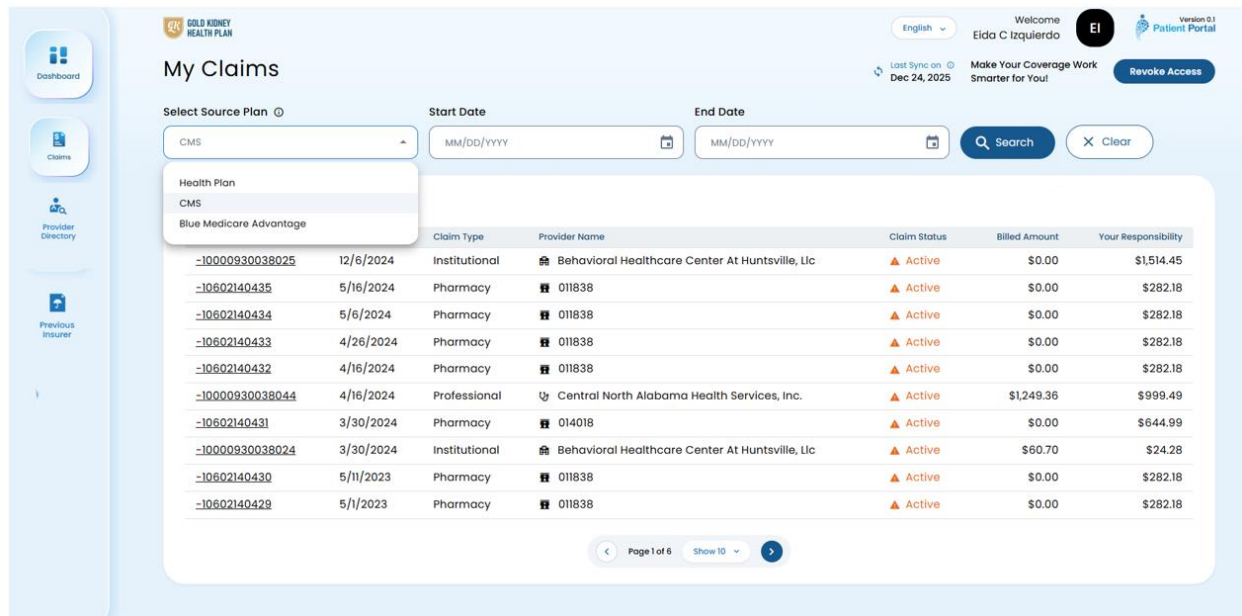
The **Claims** tab shows all the medical claims associated with your account.

If you've connected your Medicare (CMS) account, this tab will also display your **older claims** pulled from CMS.

 You can filter your claims using:

1. Source Plan

- **Healthplan:** Your current insurance provider and current health plan insurance claims are displayed here.
- Previous insurance claims will be visible if connected to your previous insurer from previous insurer section.
- CMS: Medicare claims (only visible if connected to Medicare)



The screenshot shows the 'My Claims' page for Gold Kidney Health Plan. The interface includes a sidebar with navigation links (Dashboard, Claims, Provider Directory, Previous Insurer) and a top navigation bar with user information (Welcome Eida C Izquierdo, EI, Patient Portal, Version 0.1, Revoke Access). The main content area features filters for 'Select Source Plan' (CMS, Health Plan, Blue Medicare Advantage), 'Start Date' (MM/DD/YYYY), and 'End Date' (MM/DD/YYYY). A 'Search' button and a 'Clear' button are also present. Below the filters is a table of claims with the following columns: Claim ID, Date, Claim Type, Provider Name, Claim Status, Billed Amount, and Your Responsibility.

Claim ID	Date	Claim Type	Provider Name	Claim Status	Billed Amount	Your Responsibility
-10000930038025	12/6/2024	Institutional	Behavioral Healthcare Center At Huntsville, Llc	Active	\$0.00	\$1,514.45
-10602140435	5/16/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140434	5/6/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140433	4/26/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140432	4/16/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10000930038044	4/16/2024	Professional	Central North Alabama Health Services, Inc.	Active	\$1,249.36	\$999.49
-10602140431	3/30/2024	Pharmacy	014018	Active	\$0.00	\$644.99
-10000930038024	3/30/2024	Institutional	Behavioral Healthcare Center At Huntsville, Llc	Active	\$60.70	\$24.28
-10602140430	5/11/2023	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140429	5/1/2023	Pharmacy	011838	Active	\$0.00	\$282.18

Page 1 of 6 | Show 10

2. From Date of Service

Select the starting date for claim results.

3. To Date of Service

Select the ending date for claim results.

4. **Search and Clear** : This option is to explore the claims based on selective date and view the claims

English

Welcome Eida C. Izquierdo

Version 0.1

My Claims

Select Source Plan

CMS

Start Date

MM/DD/YYYY

End Date

MM/DD/YYYY

Search

Clear

CMS Claims

52 Claims found

Claim Number	Service Date	Claim Type	Provider Name	Claim Status	Billed Amount	Your Responsibility
-10000930038025	12/6/2024	Institutional	Behavioral Healthcare Center At Huntsville, Llc	Active	\$0.00	\$1,514.45
-10602140435	5/16/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140434	5/6/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140433	4/26/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140432	4/16/2024	Pharmacy	011838	Active	\$0.00	\$282.18
-10000930038044	4/16/2024	Professional	Central North Alabama Health Services, Inc.	Active	\$1,249.36	\$999.49
-10602140431	3/30/2024	Pharmacy	014018	Active	\$0.00	\$644.99
-10000930038024	3/30/2024	Institutional	Behavioral Healthcare Center At Huntsville, Llc	Active	\$60.70	\$24.28
-10602140430	5/11/2023	Pharmacy	011838	Active	\$0.00	\$282.18
-10602140429	5/1/2023	Pharmacy	011838	Active	\$0.00	\$282.18

Page 1 of 6

Show 10

3.1 Claim Number - Drillable

Each **Claim Number** in the list is clickable.

When you click on a claim number, a **detailed view** opens showing:

- **Bill Description**
- **Date of Service**
- **Billed Amount**
- **Your Responsibility**
- **Insurance Paid**
- Member and Provider details
 - At the top, you will see the claim number, Provider name, service date, claim type (for example, Pharmacy), and the claim status (such as **Paid**).
 - In the Claim Details section, you can review key information like Claim Number, Claim Type, Member ID, Provider Name, and Attending Physician.
 - On the right side, you can see the bill summary, including **Bill Amount**, **Insurance Paid**, and **Your Responsibility**. If your share is zero, it will show \$0.00 and the status as Paid.
 - In the Bill Description section at the bottom, you can view a breakdown of the services or medications, along with the billed amount, what insurance paid, and your responsibility for each line item.

My Claims

Select Source Plan ⌵ Start Date MM/DD/YYYY

Health Plan

Health Plan Claims 3 Claims found

Claim Number	Service Date	Claim Type	Provider Name
Claim-T1820859-003	10/9/2023	Pharmacy	Joel Bartley
Claim-T1820859-002	10/5/2023	Pharmacy	Nina Shah
Claim-T1820859-001	10/28/2019	Institutional	The Health Care Aut

← Back / My Claims

#Claim-T1820859-003

Joel Bartley

10/09/2023 Pharmacy Paid

CLAIM DETAILS

Claim Number
Claim-T1820859-003

Claim Type
Pharmacy

Member ID
T1820859

Provider Name
Joel Bartley

Attending Physician
-

Service Date ⌵
10/09/2023

Bill Amount

\$11.67

Insurance Paid ⌵

\$11.67

Your Responsibility

\$0.00

Bill Status

PAID

BILL DESCRIPTION

Description & Service Date	Billed Amount	Insurance Paid	Your Responsibility
ROSUVASTATIN TAB 10MG 10/09/2023	\$11.67	\$11.67	\$0.00
Total	\$11.67	\$11.67	\$0.00

4. Provider Directory Tab

Provider Directory Tab shows all available providers across in network and Out network, your health plan is supporting,

On this page, you can search for providers and see where they are on the map.

- At the top, enter a provider's name and a city, state, or ZIP code, or turn on Use your current location and click Search to find providers near you.
- The left side shows a list of providers with their name, specialty, phone number, address, and whether they are In-network or Out-of-network.

The right side shows a map with pins for each provider so you can see where they are located and use zoom or expand view to explore the area.

Search Provider

4926 providers found

- RV** Regina Velasco
Physician ▲ Out-of-network
9078.79 mi ADGER, AL 35006
- JV** Joann Vitiello
Physician ▲ Out-of-network
9173.54 mi 3048 E BASELINE RD, STE 122, MESA, AZ, 85204
- AG** Ana Greenwood
Physician ▲ Out-of-network
9078.79 mi ADGER, AL 35006
- BL** Betina Louis
Physician ▲ Out-of-network
9078.79 mi ADGER, AL 35006
- KG** Kelly Grogan
Physician ▲ Out-of-network

- **4.1 Provider ID – Drillable:**
Each **Provider ID** is clickable. Post clicking it opens a detailed view of the providers:

Provider Details

- Provider Specialty- Surgen
- **Language**—the provider is spoken
- **In Network/Out Network**

Office Location

- **Phone Number**
- **Email**
- **Address ---Direction** (Google Maps link is available and clickable), Based on your current location, the distance is calculated and shown to you accurately.

PROVIDER DETAILS

Provider ID 53455
 NPI 1861734139
 Language En-us

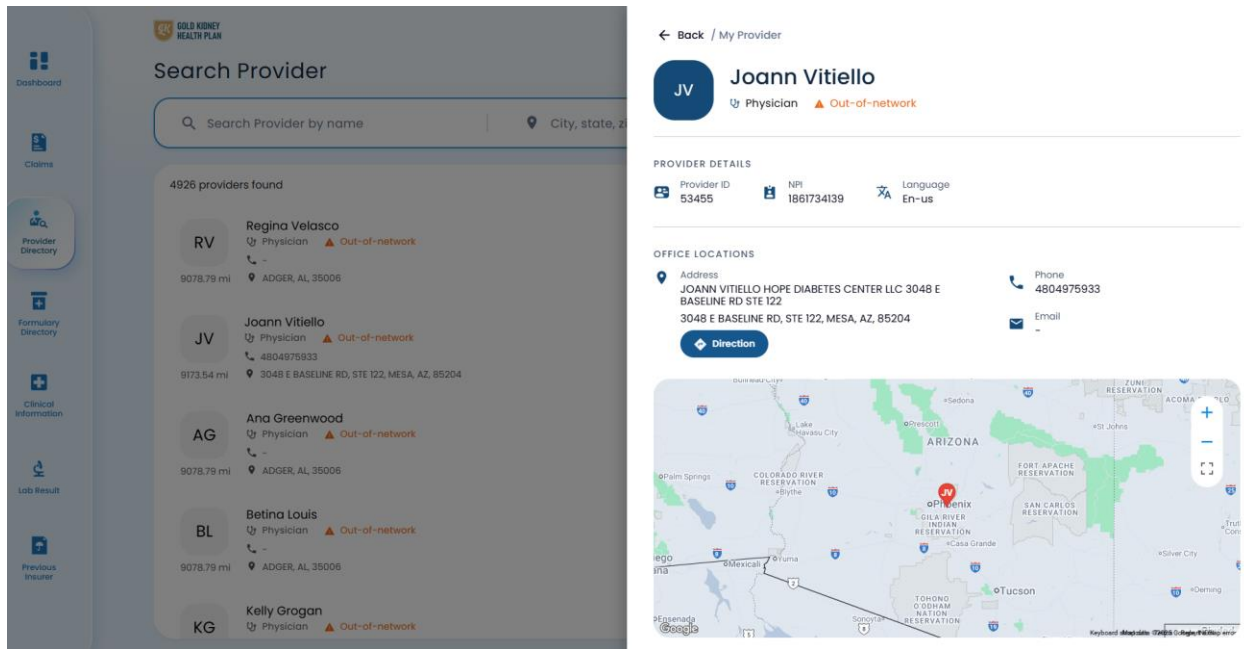
OFFICE LOCATIONS

Address
 JOANN VITIELLO HOPE DIABETES CENTER LLC 3048 E
 BASELINE RD STE 122
 3048 E BASELINE RD, STE 122, MESA, AZ, 85204

[Direction](#)

Phone
 4804975933

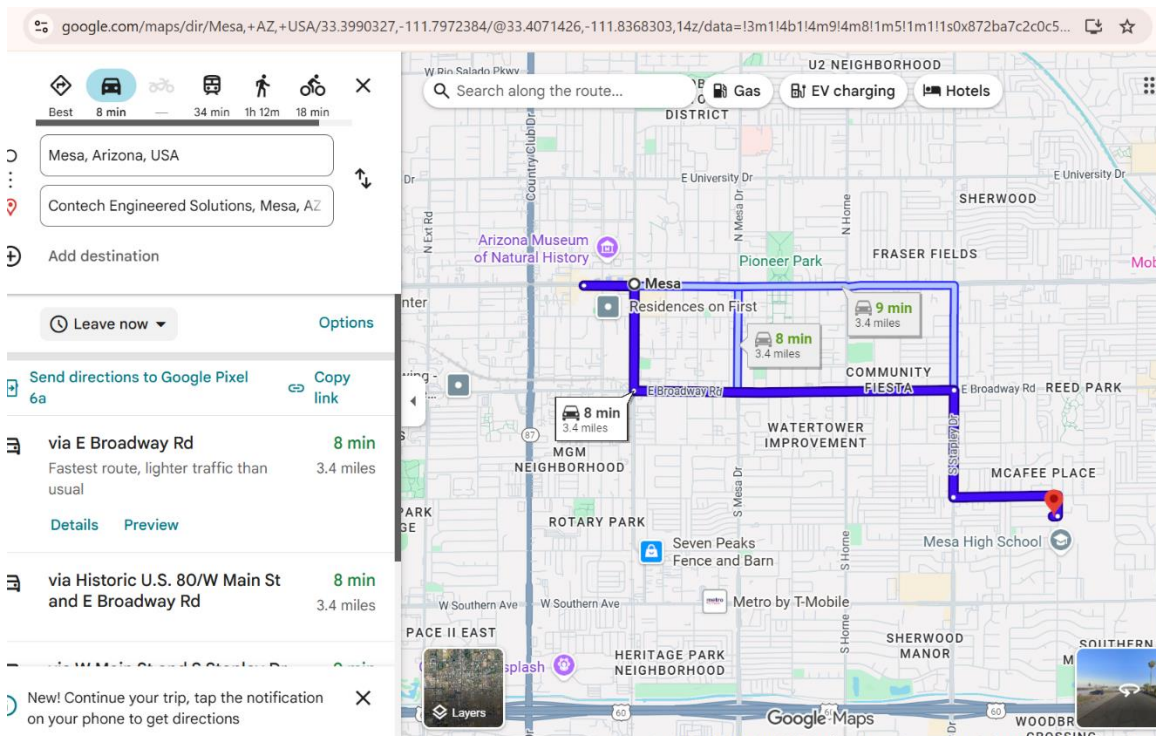
Email
 -



Directions Button

The **Directions** button helps you find the best route to the provider's location. When you click it, a **new browser tab** will open and calculate the distance from your **current location** to the provider's address.

Tip: Always try to enable the location on



9. Previous Insurer

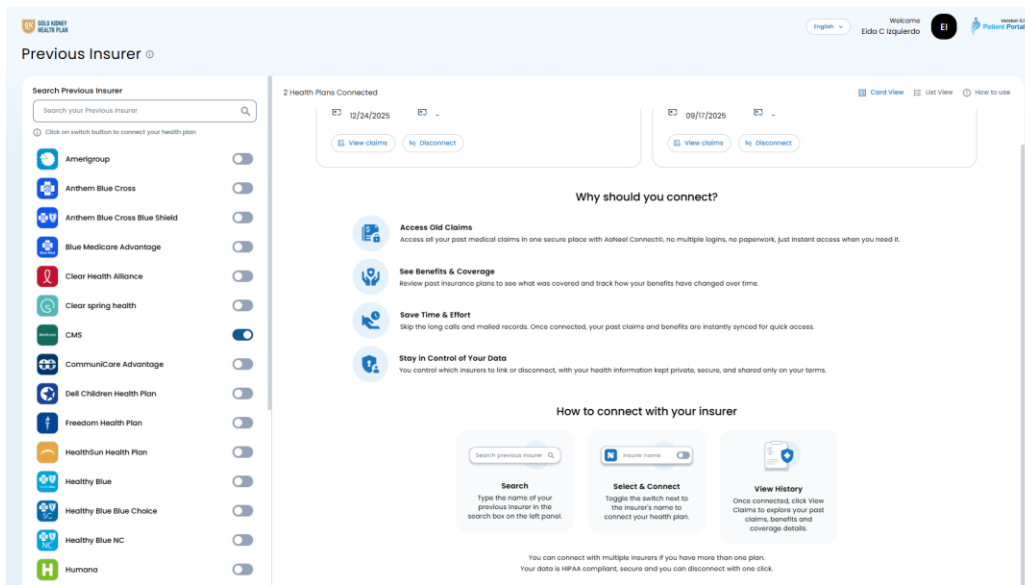
Purpose

This section allows you to find and connect your **previous health insurance plans** so you can view your **historical claims** directly from the current member portal.

If your previous insurer is not listed, you can submit a request to add it, and the portal admin will review and list the payer for connection.

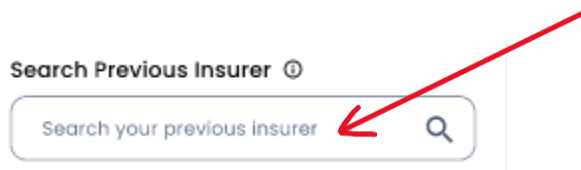
How it Works:

Landing page with Instructions to find the Previous Insurer



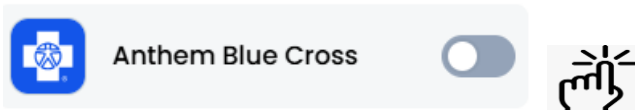
Find Your Old Insurance

- Use the **search box** to look for your previous insurance payer from the available list.
- This makes it easier to quickly find the insurer you want to connect.

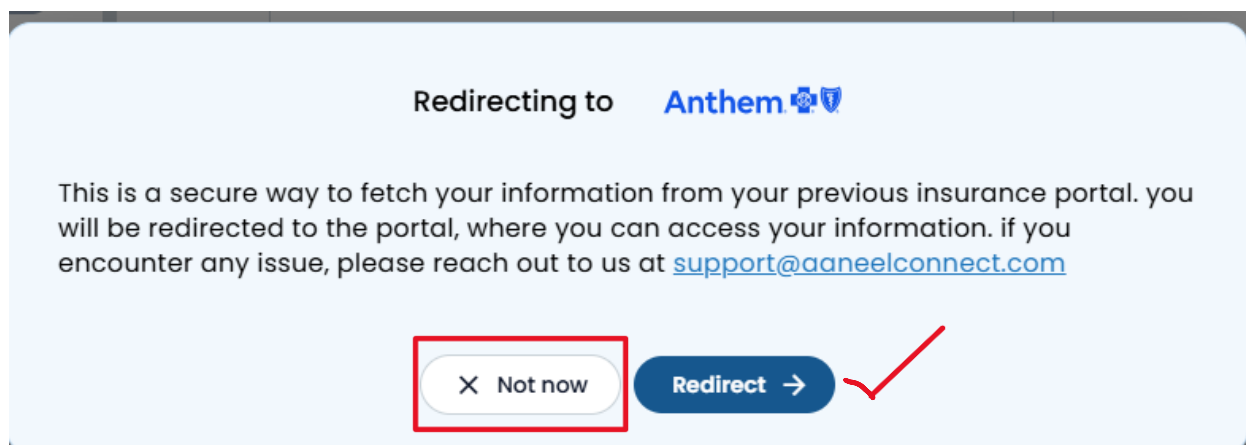


2. Connect Your Plan

- Once you find your previous insurer, **turn ON the toggle/switch** next to the payer name.



- Once the toggle is turned, A notification pop-up will appear, informing you that you need to log in to your previous insurer's portal.



You can choose:

- **Redirect** – to continue and connect now
- **Not Now** – to close the message and connect later

If you select **Redirect**:

- You will be taken to your **previous insurer's login page**.
- You will be asked to enter details such as your **old Member ID and password** to securely fetch your data.
- After successful login and consent, you will be redirected back to the **current member portal**.



Log in to your member account

Username

Password

LOGIN

- After successful login and consent, you will be redirected back to the **current member portal**.
- Patient ID associated with that payer.
- Connected date and disconnected date (Post you opts to deny access).
- View Claims button – navigates you to the Claims section with the selected payer pre-filtered
- Disconnect button – removes the connection and associated data
- Conditional statement- Status and error messages (for example, “Please contact admin” if there is a connection issue—if error occurred this statement you see, it’s based on condition)

Note: You can connect with **multiple** previous Insurers, which all Insurance payers you were associated with earlier and we will be listing all those connected payers in UI to you offering you to explore list and grid view

Previous Insurer

The screenshot displays the 'Previous Insurer' section of a user interface. On the left, there is a search bar labeled 'Search Previous Insurer' and a list of insurers with toggle switches: UnitedHealthCare, Humana, Aetna, Kaiser Permanente, Elevance Health, CVS Health, Medicare, Cigna, and Universal Health Service. A button at the bottom left says 'Don't see your health plan? Send Request →'. The main area shows '4 Health Plans Connected' in a red box. Each plan card displays the insurer's logo, Patient ID (F2393850701), Connected Date (03/04/2023), and Disconnected Date (05/05/2025). Each card also has 'View Claims' and 'Disconnect' buttons. A red box at the top right highlights the view toggle buttons: 'Card View' (selected) and 'List View'. A red triangle warning icon with the text 'Please contact admin' is visible at the bottom of each plan card.

3. View Your Old Claims

- Once connected, a pop-up message that successfully connected and notifies you to click on view claim.

- You can click “View Claims” to see the details of your claims from that insurer, where you will be navigated to my claim section, where you will be provided with filter and pagination option.

My Claims

Select Source Plan Start Date End Date

Anthem Blue Cross Blue Shield MM/DD/YYYY MM/DD/YYYY Search Clear

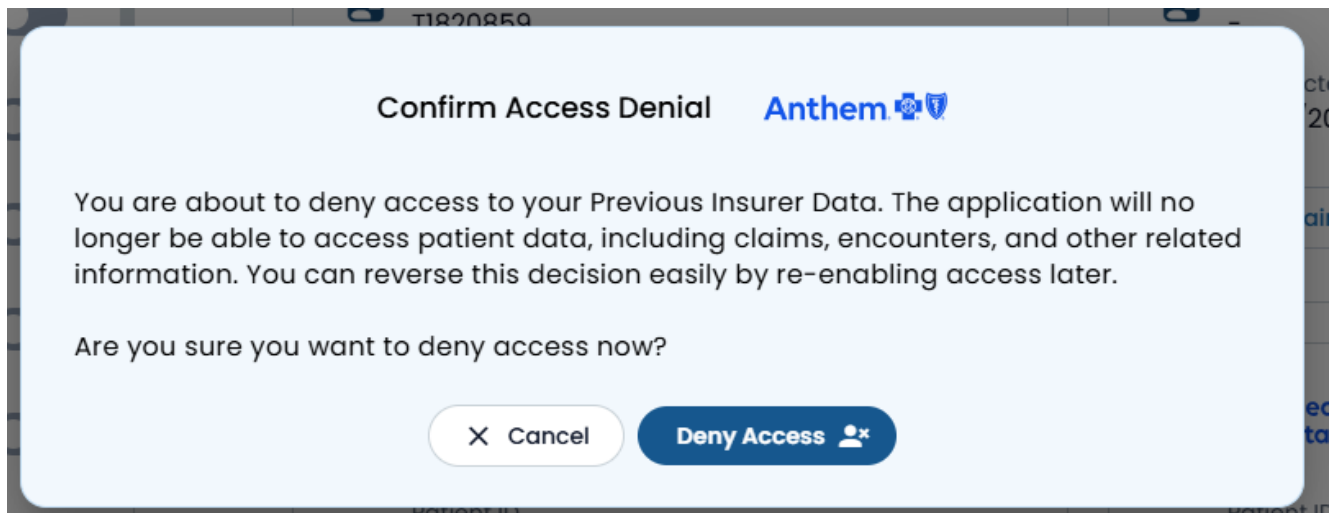
Anthem Blue Cross Blue Shield Claims 3 Claims found 2025 Sort by

Claim Number	Service Date	Claim Type	Provider Name	Claim Status	Billed Amount	Your Responsibility
Claim-T1820859-003	10/9/2023	Pharmacy	Joel Bartley	Paid	\$11.67	\$0.00
Claim-T1820859-002	10/5/2023	Pharmacy	Nina Shah	Paid	\$14.92	\$0.00
Claim-T1820859-001	10/28/2019	Institutional	The Health Care Authority For Baptist Health, An Affiliate Of Uabhs	Active	\$69.48	\$213.15

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4. Revoke the accesses

- If you no longer want to view claims from a previous insurer, you can **turn OFF the toggle/switch**.
- A confirmation pop-up will appear.
- You can **cancel** or **confirm** the action.



Once access is revoked:

- Claims from that insurer will be removed from the UI and database.
- You can reconnect to the same insurer anytime using the same steps.

5. Add a Company If It's Missing

- If you don't see your previous health plan in the list, you can manually enter insurance information by using Send Request option

Don't see your health plan?

Send Request →

Request for Add Health Plan ×

Health Plan Name
Enter your health plan name ✓

Health Plan Website URL
Enter your health plan website url ✓

Note ⓘ
Enter your note...

✓ Submit × Cancel

- Once you submit the unlisted health plan, AaNeel connect admin picks that up and tries to establish a connection with the submitted payer and lists it and notifies you. Once you receive mail from admin, that payer is listed, and you are free to establish the connection.