



## Welcome

We understand that staying informed and connected is vital to providing the best possible care for our members. That's why we have curated this exclusive newsletter to keep you up to date with the latest developments, news, and resources. Thank you for being an essential part of the Gold Kidney Health Plan network. Together, we will continue to make a positive impact on the lives of our members and create a healthier, happier future.

### 2024 Benefit Highlights

- ✓ \$0 Copay may be available for PCP Nephrologist Cardiologist Endocrinologist
- ✓ Decreased Copayments for specialists
- ✓ Increased OTC amount for non-dialysis plans
- ✓ New formulary includes 400 more drugs
- ✓ Up to \$300 rewards and incentives for preventative services
- ✓ Flex card for dental, vision and hearing
- ✓ \$25 - \$75 monthly healthy grocery and fuel transportation allowance
- ✓ Unlimited non-emergency transportation for dialysis plans
- ✓ All plans \$75,000 max worldwide coverage

Find out more at [www.goldkidney.com](http://www.goldkidney.com)

### New Plans Offered in 2024

**Essential Care MA only**

**Gold Circle Diabetes C-SNP**

### Changes to Prior Authorization

To better assist our members and providers, we've reduced our Prior Authorization requirements.

To verify which services are on the pre-authorization list visit our website at <https://goldkidney.com/providers/> or call Provider Services at 1-844-294-6535

### Are you interested in learning more about our 2024 Benefits and provider changes?

Contact us at [providerrelations@goldkidney.com](mailto:providerrelations@goldkidney.com) to schedule a presentation.



### Breast Cancer Awareness: Empowering Patients with Knowledge and Support

As a valued provider in our health plan, we invite you to join us in promoting this crucial campaign to empower our patients and ensure their well-being. Breast cancer remains one of the most prevalent cancers affecting women worldwide, and early detection plays a significant role in improving treatment outcomes. Your role in educating patients about breast cancer screening and self-examination cannot be overstated. By promoting regular

mammograms and self-checks, we can enhance early detection rates and potentially save lives. Thank you for your dedication to the health and wellness of our members.

### Cervical and Breast Cancer Screenings<sup>1</sup> Delivering Quality Care

Regular screenings for cervical cancer and breast cancer play an important role in women's health. The end of the year is an opportunity to remind our members to schedule their screenings, which can detect problems early when they're easier to treat.



### Recommended Screenings: Closing Care Gaps

Cervical Cancer Screening and Breast Cancer Screening are Healthcare Effectiveness Data Information Set (HEDIS®) measures developed by the National Committee for Quality Assurance (NCQA). We track data from HEDIS measures to help assess and improve the quality of our members' care.

For Cervical Cancer Screening, NCQA measures the following:

- Women ages 21 to 64 who had cervical cytology performed within the last 3 years
- Women ages 30 to 64 who had either:
  - cervical high risk human papillomavirus (hrHPV) testing within the last 5 years or
  - cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years

Breast Cancer Screening assesses the percentage of women ages 50 to 74 who had at least one mammogram in the past two years.

### Tips to Consider

- Talk with our members about risk reduction and prevention.
- Document screenings in the medical record. Indicate the specific date and result.
- Document medical and surgical history in the medical record, including dates.

- Use correct diagnosis and procedure codes. Submit claims and encounter data in a timely manner

### Pre-Authorization Instructions

Prior authorization is not required for consultation services provided by Cardiologists, Endocrinologists, Nephrologists and Cardiovascular Surgeons. Select procedures performed by these providers will require authorization as identified on the [PA list](#).

Instructions: The [Pre-Authorization Request Form](#) should be filled out by the provider requesting the service or DME. Prior to completing the prior auth form, please confirm the patient's benefits, eligibility and if pre-authorization is required for the service. Healthcare providers who participate in an independent practice association (IPA) or other risk network with delegated services are subject to the prior authorization list and should refer to their IPA or risk network for guidance on processing their request.

Phone: 1-844-294-6535

Fax: 1-866-515-7869

Pre-Auth forms can be found here: [Prior Authorization Form - Gold Kidney Health Plan \[https://goldkidney.com/prior-authorization-form/\]](https://goldkidney.com/prior-authorization-form/)

*Upcoming: November Diabetes Awareness Month*



### Contact Us

Email: [providerrelations@goldkidney.com](mailto:providerrelations@goldkidney.com)

Phone: 1-480-903-8502 ext. 299

Email us for a great way to start your day! The first 3 offices to email Gold Kidney with the phrase

"Wearing Pink for Gold" win coffee & donuts for the office.

<sup>1</sup>The referenced material is for informational purposes only and is not a substitute for the independent medical judgment of a physician or other health care provider. Physicians and other health care providers are encouraged to use their own medical judgment based upon all available information and the condition of the patient in determining the appropriate course of treatment. The fact that a service or treatment is described in this material is not a guarantee that the service or treatment is a covered benefit and members should refer to their certificate of coverage for more details, including benefits, limitations and exclusions. Regardless of benefits, the final decision about any service or treatment is between the member and their health care provider.  
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